MADSA 2019 Annual Conference

Shifting Gears: Prospering in Changing Times

Sponsored by the Mo Adult Day Services Association



Are your ready to shift gears in the way you think about serving your clients in 2019? Do you know how the new level of care will impact your current and future clients? Will the updates from the State affect how you operate? How will the State's budget affect your reimbursement rate? Join us for a great opportunity to network and learn about "Shifting Gears: Prospering in Changing Times".



April 24-26, 2019
Tan-Tar-A Resort
State Road KK
Osage Beach, MO



Partnering with Missouri Alliance for Home Care to bring you a great conference experience in 2019



2019 Annual Conference Schedule

Wednesday, April 24th

3:00 to 3:30 PM—Check in—MAHC Registration Desk ~ Level 6

3:30 to 5:00 PM—<u>Don't Get Pulled Over-Understanding Key</u> <u>Labor and Employment Laws and Best Practices to Avoid</u> <u>Significant Financial Liability</u>

During this session you will learn the latest federal and state labor law challenges to include the new Missouri marijuana regulations. SESCO will also be discussing best practices for handbooks and policies to avoid significant liability and comply with rules and regulations.

Speaker: Bill Ford, SESCO Management Consultants, Bristol, TN

5:00 to 6:30 PM Exhibit Hall Reception 7:00 to 9:00 PM "Trivia Night Game Show"

Thursday, April 25th

7:00 to 9:00 AM Exhibit Hall Opens with Breakfast (in conjunction with MAHC)

9:15 AM—Welcome and Announcements

9:30 to 10:45 AM - <u>Day Care Survival Tactics—A Panel</u> Discussion

This session will help you shift gears as we explore ways to survive in today's environment. When reimbursement rates fail to keep up with inflation, and the level of care tool/point level changes cause you to lose clients, we must look for ways to survive as a Provider. Join us to learn innovative ways to expand your market and stay engaged.

Moderator: Cheryl Young, Friends of AGAPE, St. Louis, MO

11:00 AM to 12:30 PM - Level of Care Transformation

In this session attendees will learn about the history of the current LOC model and the need to transform the LOC to meet the needs of individuals today. LOC hasn't been changed since 1982 so this presentation will discuss the changes in what is being measured to ensure the right people are receiving the right services in the right setting. Discussion will also include the logic of the algorithm and encourage participant feedback.

Speakers: Venice Wood, MSW, & Kitty Engler, MSW, DHSS, Division of Senior & Disability Services, Jefferson City MO

12:30 to 2:00 PM—Exhibit Hall with Lunch/Prize drawings (in conjunction with MAHC)

2:15 to 3:45 PM—<u>On-Boarding Shouldn't be Off-Putting</u>

In this session you will learn best practices for on-boarding new hires to get them out of park and into drive for a long road trip. Ideas on getting them engaged from day 0 (even before their first day) and through the first 60 days. There is no chance to repeat a first impression.

Speaker: Gayla Hannon, Chief Administrative Officer, Mueller Prost, CPAs & Business Advisors, St. Louis MO 4:00 to 5:00 PM—Business Meeting & Elections

Friday, April 26th

7:00 to 8:00 AM—Breakfast—Room 76-77

8:00 to 9:30 AM—<u>Legislative Updates</u>

During this session you will hear from the Chair of the House Budget Appropriations Sub-Committee and learn about the budget process that affects your Center. Learn how you can better advocate for your clients and how to make an impact on your local legislators.

Speaker: Representative David Wood, District 58, Versailles, MO

9:45 to 11:15 AM - MMAC and DHSS Updates

The Directors of the MO Medicaid Audit & Compliance Unit (MMAC) and the Division of Senior & Disability Services (DSDS) will jointly provide Adult Day program updates during this session. Topics will include issues currently affecting the program, regulation updates, and policy changes. Jessica & Dale will also address frequently-asked questions about the program. The Division of Regulation & Licensure will be providing an update on the licensure and inspection side of DHSS.

Speakers: Dale Carr, Director, MO Medicaid Audit & Compliance, MMAC; Jessica Bax, Deputy Director, Division of Senior and Disability Services, DSDS, and; Tracy Niekamp, Assistant Administrator, Section for Long Term Care & Regulation, DRL/DHSS.

11:30 AM to 12:30 PM <u>Keynote Speaker— "How to Manage Disruptive Changes.....Shifting Gears to Greatness"</u>

In this session, you will discover the three most powerful things that cause resistance to change and how to turn that resistance on its head so change is seen as an opportunity and not an obstacle. You will leave with a practical plan to develop the right mindset and belief system about change of all types, making change easier to implement and more successful. Last you will learn what the four seasons of business life are that bring change and how to master these so change is practically effortless.

Speaker: Adam White, Adam Empowers Inc., Novi, MI

12:30 PM Closing and Evaluations

Thank you for joining us and we wish you safe travels on your journey home!

2019 MoADSA Annual Conference April 24-26, 2019 **Registration Form** Company Phone Address Fax City/State/Zip MoADSA Member Rate Attendance Selection Non-Member Rate Full Conference – 1 person \$125 \$225 Full Conference – 2 or more persons (from \$100 each \$225 each same company) PLEASE PRINT OR TYPE **Participant Information** FEE **EMAIL** NAME Pay by credit card ~ (An invoice will be sent via email). Total Fees Enclosed \$ **Return Registration Form and Payment to:** MoADSA, 2420 Hyde Park Rd., Suite A, Jefferson City, MO 65109 If you haven't renewed your membership or would like to become a member, go to www.moadsa.org for an application and mail it in with your registration.

ADMINISTRATIVE DETAILS

<u>Hotel Information</u>: Guest rooms are available at the Tan-Tar-A Resort at a special conference rate of \$106 by calling 1-800-TANTARA or go to <u>www.tan-tar-a.com</u>, click on "reservations" and use group code ALHC. The cutoff date for room availability is March 26, 2019. The hotel is located on State Road KK off of Highway 54 in Osage Beach.

Nametags: Participants will be required to wear the conference name tags for admission to any event.

<u>Special Needs:</u> If you are disabled and require assistance or have special food needs, please submit your requirements to MoADSA three weeks in advance of this event.

<u>Photo Release:</u> From time to time we use photographs of conference participants in our promotional materials. By virtue of your attendance at the MoADSA/MAHC Annual Conference, MoADSA/MAHC reserves the right to use your likeness in such materials.



2420 Hyde Park Rd., Ste. A Jefferson City, MO 65109 573/634-3566



Missouri Adult Day Services Association 2019 Annual Conference

Shifting Gears: Prospering in Changing Times

Join us for Networking, Education and FUN!

April 24th ~ 26th, 2019
Tan-Tar-A Resort, Osage Beach

MoADSA is once again partnering with the Missouri Alliance for Home Care (MAHC) to bring you a special conference experience. It will be packed with quality education including well-known keynote speaker, Adam White, bringing you a session on "How to Manage Disruptive Changes.....Shifting Gears to Greatness". On April 24th come early and join us at 3:30 pm for a joint session on Key Labor and Hiring Laws...including the new marijuana rules. At 5:00 pm the Exhibit Hall opens with heavy appetizers and a drink reception followed by Trivia night at 7:00 pm. On April 25th we have an Exhibit Hall Day along with several State speakers from DHSS, DSDS, and MMAC. On April 26th we will start the day with Representative David Wood. Be a part of the Business meeting as we elect our Board of Directors and hear from experts on topics important to you and your adult day program.

Network with other providers and enjoy great Food, Education and Fun!!

Visit us at www.moadsa.org